



Town of Marlborough

The Town of Marlborough is pleased to introduce our electricity supply program, Marlborough Community Power. Please read on to learn about the program and your options for participation. You can also learn more at a community meeting on April 25th, 2023 at 7:00 pm at the Marlborough Elementary School located at 41 Fitch Ct in Marlborough.

The Town of Marlborough has chosen an electricity supplier and negotiated prices for multiple electricity options that are available to our entire community.

Your electricity account is scheduled for enrollment in the “Marlborough Standard” option starting June 2023. No action necessary to receive this option.

You may opt out and not participate. The deadline to opt out is May 20, 2023. If you do participate, you can leave the Program at any time in the future, without penalty.

Marlborough Community Power is a town-operated group purchasing program that pools the electric use of residents and businesses in order to provide competitively priced electricity options in addition to cleaner electricity options. The Board of Selectmen approved this program in November 2022.

If you participate in Marlborough Community Power, it will change the source and cost of your electricity supply. It will not affect the cost or quality of service for the delivery of electricity from the utility, Eversource.

By receiving this letter, you will be enrolled in the “Marlborough Standard Green” option as of your June 2023 meter read unless you take one of the following actions:

- 1 **Choose to enroll in another Marlborough Community Power option**
OR
2 **Choose to opt out and continue with Default Service from Eversource**

The table below shows pricing and other information for Marlborough’s electricity supply options and a comparison to Eversource’s current “Default Service”.

	Eversource Default Service (if you opt out)	Marlborough Standard (automatic)	Marlborough Basic	Marlborough 50%	Marlborough 100%
Price					
Residential & Commercial	20.221 ¢/kWh	11.470 ¢/kWh	11.100 ¢/kWh	12.050 ¢/kWh	13.900 ¢/kWh
Industrial (GV)	14.799 ¢/kWh*				
Total Renewable Energy 2023	23%	33%	23%	50%	100%
Duration	Feb. 1 to July 31, 2023 <i>*June 2023 - Industrial price changes monthly</i>	June 2023 to December 2025	June 2023 to December 2025	June 2023 to December 2025	June 2023 to December 2025

The Marlborough Community Power program cannot guarantee savings for the entire contract term, because Eversource’s Default Service rates are not known for the entire contract term. Renewable energy percentages above are rounded to the nearest whole percent.

HOW MARLBOROUGH COMMUNITY POWER WORKS

- If you participate in Marlborough's program, the impact on your electricity bill from Eversource, will be:
 - The Supplier portion of the bill will change to reflect your participation in Marlborough's Program.
 - Eversource will continue to provide all Delivery Services, including responding to power outages, and Eversource will continue to send you the electricity bill.
 - Customers that receive a discount on their electricity bill through the Electric Assistance Program (EAP) will continue to receive their benefits.
 - Budget billing customers will continue to receive budget billing for the Delivery Services portion of the bill.
 - Customers that receive credits from solar or hydroelectric net metering should visit the Program website or call our dedicated net metering support line to learn more about how your benefits may be affected: MarlboroughCommunityPower.com or 877-877-1670.
- **Pricing:** Program prices apply to service beginning and ending on the days of the month that your meter is read. Program prices include a fee of \$0.001 per kilowatt hour (kWh) for the town's aggregation consultant. Any applicable taxes will be added by Eversource to your bill. The town will announce price changes at least 30 days before any such price change takes effect. Product details will always be available at the town's website for the Program: MarlboroughCommunityPower.com
- **Renewable Energy:** All program options include renewable energy to meet the State of New Hampshire's Renewable Portfolio Standard (RPS). Marlborough Standard adds 10% voluntary renewable energy to the RPS. Marlborough 50% and 100% add voluntary renewable energy to total 50% and 100% renewable energy, respectively. All voluntary renewable energy comes from sources that qualify as NH Class I, the State's designation for new renewable energy located in or imported into New England.
- **Supplier:** The program is served by Direct Energy, PUC license number: DM 15-513.

NEXT STEPS

As a recipient of this letter, no action is necessary for you to receive the "Marlborough Standard" electricity option.

To Choose Another Marlborough Community Power Option: Call our Program's electricity supplier, Direct Energy, at (866) 968-8065, or submit a request at MarlboroughCommunityPower.com

To Opt-Out & Not Participate: To remain with Default Service from Eversource for your electricity supply, you must opt out. To opt out before being enrolled you must take one of the following actions on or before [May 20, 2023](#):

Postmark and mail the enclosed opt-out card *or* call Marlborough's Supplier, [Direct Energy](http://DirectEnergy.com) at (866) 968-8065 *or* submit the opt-out form at MarlboroughCommunityPower.com

If enrolled in Marlborough's program, at any time in the future you may still opt-out of the program, without penalty, or switch to another Marlborough option by calling the supplier or using MarlboroughCommunityPower.com

QUESTIONS & SUPPORT

- For information or customer support about Marlborough's program, please visit MarlboroughCommunityPower.com, or call (866) 968-8065.
- If you have questions about the Delivery Services portion of your bill or about Default Service supply, contact the utility Eversource at (800) 662-7764, or by visiting Eversource.com
- If you are receiving electricity supply from a competitive supplier and believe you have received this opt-out letter in error, you must notify Marlborough's Supplier as outlined above. This will ensure you continue to receive your electricity from that competitive supplier and prevent any possible early termination fees.